

Frequently Asked Questions

Q: Who Do I call to get bulk items (appliances, mattresses, furniture, etc..) picked up at my residence?

A: Tyler Sanitation at (803) 626-9000 (will not accept TV, stereo, tires, petroleum products, etc.)

Q: Does the garbage company pick-up construction material if I had renovations done to my house?

A: No – Your contractor is responsible for hauling off all construction material to the local landfill

Q: How do I find out what day my recycle is picked-up?

A: You can call Town Hall at (803) 781-7050 to find out what week your pick-up is. Recycle is picked-up every other week “ALWAYS” on Tuesday.

Q: What do I do to get a neighborhood streetlight fixed?

A: Call either MCEC at (803) 749-6555 or SCE&G at (803) 929-6000 (the pole will have a serial number on it and SCE&G will need that number).

Q: Who do I report a pothole to for repairs?

A: In Richland County, call (803) 929-6000, Lexington County call (803) 785-8201 and SCDOT call (803) 737-2314

Q: Who do I call if a traffic Signal is not operating properly?

A: SCDOT Traffic Signal Division at (803) 737-6660

Q: Does the Town of Irmo have a noise ordinance?

A: Yes, please refer to – [Section 22-108 – Noise](#) in the Irmo Town Ordinance

Q: Who can I report a barking dog to?

A: The Irmo Police Department M-F at (803) 781-8088, and after hours to (803) 785-2521

Q: How do I get a business license?

A: There is a form on this website that you can fill out, along with a fee schedule and you can even make the payment online with MC, VISA, AMEX (additional information can be obtained by calling the Business License Clerk at Town Hall (803) 781-7050

Q: I would like to rent my house, what do I need to do?

A: Will need to fill out a registration at Town Hall, pay a \$50 fee, and ensure the standards in the rental ordinance are followed by the renter.

Q: Can I build and/or place an accessory building in my backyard?

A: Yes – but you will be required to get a zoning permit from the Town Hall (\$25 fee) and an approval based on the location of where the structure will go.

Q: How do I go about reserving one of the picnic shelters in the Community Park?

A: Can reserve one of the shelters through the website, or you can come to Town Hall to fill out the agreement and pay for the shelter along with a security deposit (please call (803) 781-7050 to ensure availability on the date desired). Fees vary based on residency.

Q: Can I get fingerprint cards through the Town of Irmo?

A: Yes – The Police Department offers this service on Tuesdays for a \$4.00 charge (cards are needed for CWP, passports and many other federal programs)

Q: Who can I contact to get a drainage ditch cleaned behind my house?

A: It depends on which county you reside in – Lexington County no longer services storm ditches, and Richland County will maintain if they have the proper easements, they can be reached for scheduling at (803) 929-6000

Q: Who can I report a missing or damaged sign to?

A: Please call the Town Hall at (803) 781-7050, so that the issue can be investigated, and a work order can be submitted to the appropriate agency.

Q: Can I reserve the Irmo Municipal Building and how would I do this?

A: Yes – The Municipal Building can be rented by designated agencies and organizations only. These agencies include (but is not limited to): In-Town Homeowners Associations, Schools, In-Town Businesses, In-Town Non-Profit (501-c-3) Organizations, etc.
Churches can reserve but are not allowed to hold services in a public building. Also, no political rallies and/or events are permitted.

Q: What is Irmo law regarding dogs running at-large?

A: The Town of Irmo has a lease law that prohibits dogs from running at-large. Report these incidents to the police department during normal hours at (803) 781-8088, or after hours / weekends to (803) 785-2521.